



## DIVINE LOVE HEALING: POLICIES

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### FAQ: Refunds, Cancellations & Rescheduling

#### What is your cancellation and rescheduling policy?

Each session is sacred and prepared for with intention. I kindly ask that you provide **at least 24 hours' notice** if you need to cancel or reschedule your appointment.

- Cancellations made **less than 24 hours** before the scheduled time will be **charged the full session fee**.
  - This policy honors the time and energetic preparation devoted to your session.
  - If there is an **emergency or unexpected life event**, please reach out. I'm human too, and I hold space for compassionate exceptions when needed.
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#### Do you offer refunds?

Because my work is intuitive, energetic, and often continues to unfold after the session, **all sessions are non-refundable once they have taken place**.

- If you **cancel a prepaid session more than 24 hours in advance** and choose not to reschedule, a **refund may be issued** (minus any payment processing fees).
  - If I ever need to cancel a session unexpectedly, you'll be offered a full refund or the chance to reschedule—your choice.
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#### What if I booked a session for my pet?

I lovingly offer energetic and intuitive healing for animal companions, and I know pets can be unpredictable!

- If your pet is sick, highly stressed, or unable to participate comfortably, please let me know **as soon as possible**. We can reschedule their session at no extra cost.



- The same 24-hour cancellation policy applies, but I offer **flexibility for animal-related needs** because their well-being always comes first.
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### ☀️ What if I'm unhappy with my session?

Healing is a journey, and sometimes sessions stir up emotions or subtle shifts that take time to process. While I do not offer refunds based on outcome, I encourage you to share your experience with me. If something felt off or unclear, I'm open to offering **clarity, support, or follow-up guidance** as needed.

My intention is always to serve your highest good with loving integrity.

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### 🙏 I need help or want to talk to you before booking. What should I do?

I'd be honored to support you. Feel free to [contact me](#) with questions before booking if you want to make sure we're aligned or if you're unsure which offering is best for you.

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